



Polaron
Language Services



Services guide



Polaron Language Services

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Why choose Polaron

Founded in 2000, Polaron is an Australia-based and owned multilingual projects management company.

We offer document translation, interpreting and multimedia services in over 100 languages to government, not-for-profit and corporate sectors.

Clients choose Polaron because...

...we listen

With us, you'll find no call centres and no long delays, just friendly and knowledgeable people who are part of a small, dedicated team. We take the time to understand your goals, plans and needs. At Polaron, we believe listening is the key to providing excellent language services.

...we are solution focused

With a large array of successfully completed projects, we have the resources and the experience to deliver on time and within budget.

...we are certified

Our company holds a number of industry certifications and memberships. We work with NAATI accredited translators and AUSIT members and we are founding members of AALC.

...we are honest and transparent

The cornerstone of our success is the business integrity with which we work.

...we keep information confidential

We take security and confidentiality very seriously and never disclose your information to third parties, unless authorised by you or required to by law.

...we care about the profession

We are committed to the development of the translating and interpreting profession. Polaron maintains close links with universities, industry associations and government committees.

...we are progressive

We continually strive to improve the tools and processes we use, to guarantee consistent quality.

...we offer convenience and continuity

Excellent service and streamlined processes mean that you can enjoy a long lasting partnership with Polaron.

"Your team has provided us with excellent service and the end product was of outstanding quality. I would certainly recommend your services to any business seeking affordable and reliable language services."





Advice

Do you have a translation project to manage?

We know that selecting languages, materials and translators can be a daunting task.

Before you start, talk to us about what you want to communicate and who your audience is. We'll help you identify any potential technical, cultural, linguistic and legal issues before you even spend a cent.

By taking the time at the start of the project, you minimize the risks of things going wrong along the way and increase your chances

of having high-quality, fit-for-purpose translations.

Ensuring that budget, time lines and quality requirements are met is what we do well.

Quick points

- **Sound advice on languages and content**
- **Clear guidance on certification requirements**
- **Effective communication strategies**



“A big thank you to the entire team! Several of our contacts in Saudi Arabia told us that having our document translated - and so well at that - showed respect and sensitivity to the prospective clients we were dealing with.”

Translation

Translations come in all shapes and sizes.

Regardless of the language, the one thing all translations have in common is that they need to be fit for purpose.

Translations must be accurate, dependable and delivered within budget.

We calculate all costs and identify any potential issues at the outset, ensuring there are no nasty surprises along the way.

Our experience, systems and contacts in the industry mean we can match your project

to the right resources and guarantee we will deliver a product that you can depend on.

At Polaron, we don't do miracles; we simply do excellent project management.

Quick points

- **Translations in over 100 languages**
- **All translators are NAATI accredited**
- **Privacy & confidentiality assured**



Interpreting

The job of the interpreter is to remove linguistic obstacles and facilitate communication between people who do not speak the same language.

Whether it's for court, a conference or a hospital appointment, we can get you a qualified interpreter for the language you need, at the right place and at the right time.

Our interpreters are all NAATI accredited, fully trained and personally matched to your specific requirements.

Quick points

- Over 100 languages, including rare dialects
- NAATI accredited interpreters
- Available 7 days a week

Desktop publishing & digital media

Multilingual communications collateral presents its own special set of challenges. Issues with fonts, text expansion and images frequently arise and require skilled DTP experts.

All typesetting assignments go through a rigorous checking system to ensure that a high quality is achieved consistently.

Polaron also offers a range of digital media services, including subtitling, transcription

and voice-overs. We regularly translate web sites, apps, videos, etc.

Quick points

- **Multilingual typesetting in all languages**
- **All common media formats and platforms supported**
- **Multimedia suite of services**





“We take this opportunity to thank you for your assistance in the Supreme Court proceedings. It was of tremendous assistance to all in attendance. We would certainly recommend Polaron for any future work of this nature.”

Legalisation

If you have documents that need to be officially recognised by a government agency in Australia or abroad, choose Polaron as your partner.

We can map out and perform all the legalisation steps required for your documents to be recognised by any relevant authority anywhere in the world.

Quick points

- Affidavits
- Apostilles
- Authentications
- Consular certifications
- Notarisations

Thank you

To our wonderful clients who have placed their trust in us, we'd like to say a heartfelt thanks.

- Aconex
- Anglicare
- Ashurst
- Australian Civil-Military Centre
- Australian Federal Police
- Australian Medico Legal Group
- Baker & McKenzie
- BHP Billiton
- Bosch
- Buchanan Group
- Cancer Council Victoria
- Cardinal Resources
- Care Connect
- Centre for Cultural Diversity in Ageing
- Centre for Culture, Ethnicity and Health
- CITIC Pacific Mining
- Coffey Mining
- Corrs Chambers Westgarth
- Department of Business and Innovation
- Department of Human Services
- Diabetes Australia
- Dianella Community Health
- Diverse Community Care
- DMS Maritime
- DutchCare
- Embassy of the Federal Republic of Germany
- Ethnic Communities' Council of Victoria
- FICO
- Flock
- Forethought Research
- Fragomen
- Gadens Lawyers
- GRS Communications
- HARE Engineering
- Heart Foundation
- Hobsons Bay Council
- Holding Redlich
- HOYNE
- Hymans Solicitors
- Immersive Technologies
- Invision Marketing Services
- John Holland Group
- Kogarah City Council
- KPMG
- La Trobe University
- Macarthur Disability Services
- Maurice Blackburn
- Mental Illness Fellowship of Victoria
- Migration and Refugee Review Tribunal
- Minter Ellison Lawyers
- Mitsubishi Australia
- Monash Health
- Monash University
- Multicultural Community Care Services
- National Ageing Research Institute
- National Trauma Research Institute
- Nevett Ford
- North Melbourne Legal Services
- Northern Sydney Local Health District
- NSW Trade and Investment
- Office of Multicultural Affairs
- Palliative Care Victoria
- Pepper
- Schweppes Australia
- Sound Images
- Southern Cross Care
- St Vincent De Paul Society NSW
- Telstra
- The Public Trustee of Queensland
- Transcultural Mental Health Centre
- TZ Minerals International
- UBIMET
- UTS
- Villa Maria
- Western Sydney Community Forum
- Woodside Energy
- Yarra Valley Water



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